

BOOKING AND CANCELLATION POLICY

In Summer : Low and High season rooms are priced with breakfast or half board or only the room.

In Winter : Low season (see promotion on web site) rooms are priced with the breakfast or with half board. (by no means the price of the breakfast and/or of the dinner can be deducted from the price of the room).

High season rooms are priced on half board basis (breakfast and dinner), (by no means the price of the breakfast and/or of the dinner can be deducted from the price of room).

PS : On request only, a not taken dinner could be compensated with a lunch.

A supplement will be requested for celebration meals on Valentine 's Day (February 14th), on Christmas Eve (December 24th) and on New Year's Eve (December 31st).

The rooms are available from 3.00 pm and must be vacated at the latest at 11.00 am on the day of departure. An office to store your luggage is at your disposal before or after these hours. However, if the room is free and if you wish to occupy it longer, this could be possible (by asking the reception), until 3.00 pm with a supplement of 35,- €, until 5.00 pm with a supplement of 45,- € and after 5.00 pm the room will be charged at the normal price.

Reservation Policy

To confirm any reservation a deposit of 30% of the total amount of the stay will be requested (check or bank transfer or by communicating a credit card number, Visa or Master Card, with expiration date and a written authorization with signature to debit it with the requested amount).

During the school holidays and for stay more than 7 nights the balance of the total amount of the stay will have to be paid 2 weeks before the arrival date.

Cancellation Policy

During the school holidays and for stay more than 7 nights : deposit not refundable if cancellation occurs 1 week before arrival date.

The entire amount of the stay will be due if cancellation occurs between 1 week and less than 48h before the arrival date or for any early departure.

In case of delayed arrival, the amount of one night or more nights cancelled will be charged.

For the groups, a deposit of 30% of the total amount should have to be paid on reservation.

In case of cancellation 2 weeks before the arrival date, the deposit is not refundable. The final and definitive number of participants as well as the rooming list have to be confirmed 8 days before the group arrival date. In case of cancellation of one or several participants after this date, the full amount of the reservation will be completely due and that, for whatever reason.